

## 2021 Covid Cancellation Policy

2020 was a disastrous year for us all, whether it was a close friend or family member who was affected by Coronavirus, or your child's education or your business... it's fair to say we will be happy to say good-bye to 2020.

Like everyone, we are hoping for a better 2021 and will continue to plan with a positive outlook. We have been in close contact with our venue supervisors and both campuses have thoroughly reviewed and updated their cleaning and disinfecting procedures to ensure the safety of all camp guests, across every program. This includes increased cleanings, hiring of a 3rd party cleaning company and intentional program revisions to emphasize good hygiene. ***The health and safety of our campers has always been, and always will be, our number one priority.***

Last year, we were able to adapt successfully and operate a day camp in New York. We welcomed over 250 campers and 30 staff over a period of 3 weeks ***with ZERO cases of Covid reported.*** This comes down to our amazing staff who worked so diligently to provide a safe and responsible atmosphere, and also our awesome campers who were so patient!

If you attended our Camp in a Box program, you know then that it was a HUGE success. We had an overwhelming 300 campers partake! Over 50% re-registered for more than 1 CIAB program... it was THAT good! Over 30% re-registered for a 3<sup>rd</sup> program! Not only was it a success for our camper and parents, but for our staff who were so incredibly grateful to have employment. By participating in CIAB, the families not only helped CRC stay afloat, but also helped our Counselors and Instructors. For that, we are very thankful!

Starting our camp preparations for 2020, we could never have expected a global pandemic to occur and change all our lives. As we prepare for 2021, we realize that there are risks when registering as we are still currently in the middle of a pandemic. But please know that we will make camp options happen for all our dancers, because we know how important camp is to every child. The benefits of socializing, enjoying the great outdoors and dancing are unsurmountable. We will continue to be creative and inventive in order to host a program that every camper can enjoy.

### Here is our 2021 Covid-19 Policy:

~ All 2020 rollovers/credits will be applied to the BALANCE. Each family must still confirm their reserved spot by paying the deposit of \$450.00

~ Once registered, if you should cancel before April 1<sup>st</sup> 2021, a **non-refundable, non-transferable** fee of \$150.00 will be deducted from your refund. Between April 2<sup>nd</sup> and May 31<sup>st</sup>, 2021 it is a \$300.00 **non-refundable, non-transferable** fee. After June 1<sup>st</sup> up to 10 days before camp attendance it is \$500.00 **non-refundable, non-transferable** fee. There are no refunds or transfers of payments within 10 days of camp attendance, during camp or during an online program.

~ If you paid your 2020 tuition in full, we will send you an invoice to pay just the 2021 registration/processing fee of \$50.00

~ If you have a credit, you may want to consider using it towards an additional session. This would obviously help CRC tremendously due to the financial loss we sustained in 2020. Therefore, we are happy to suggest that any **Former campers who are using a rollover/credit will get an EXTRA 10% off an additional session.** This is in-conjunction with the already discounted price.

~ If your child has 'aged' out of camp, we are raising the age limit to 19 for 2021.

~ If you are unable to use your rollover/credit for 2021, we first ask that you apply it to one of our popular Camp in a Box programs or you can gift it to a fellow sibling or friend.

~ For planning purposes and rental payments to our venues, **Rollover funds are only available until April 1<sup>st</sup>.** After that date, we cannot continue to hold your spot, families can no longer use rollovers/credits and we cannot not issue any refunds.

~ CC fees charged by Paypal are not included in refunds.

~ If you did not attend a CIAB program or CRC Day camp and received a full refund/credit; your account will be charged a \$50.00 registration/processing fee for 2020. This covers work that was previously done ie; scheduling bonus classes, reserving rooms and roommates with Venue organizers, processing online paperwork and health forms, processing TCRG forms with CLRG, stocking stuffer mailed with free gift etc.

As for making decisions on how we are operating our camps; As we have in the past, we will continue to stay informed through the NYS and CAS health departments, American Camp Association and our venue leaders. We will not be making any final decisions on session capacities, social distancing, mask wearing etc. until the Spring of 2021, as the situation hopefully becomes clearer.